



## **“BIG4 DOG POLICY” BINDING AGREEMENT WITH DOG OWNER**

Thank you for choosing to stay at Big4 Forest Glen Resort, a proud member of the BIG4 Holiday Parks Group. We under special arrangement with BIG4 have opted to allow dogs to stay in our park under limited and strict conditions. It is of course our intent and goal to provide you with not only a wonderful and enjoyable stay with us, but also a safe and happy one.

In order to ensure the comfort, enjoyment and safety of all of the guests staying with us, we have established a set of clear and enforceable rules to ensure that all dog owners take responsibility and will act responsibly in regards to the actions and behaviour of their dog.

Please note that all pets must be pre-approved prior to making a booking . Acceptance is always at the discretion of the park manager and such acceptance can be withdrawn at any time by the park manager at their discretion if they believe that the acceptance of that dog to stay in the park is not in the best interests of the park. Please note that some breeds of dogs will not be accepted. Bookings can only be made by contacting the park directly (not through a website).

After reading the following policies you, as the guardian of the dog, are required to make a commitment that by signing this agreement you and as such your dog, will be strictly bound by the stated conditions and rules.

Big4 Forest Glen Resort allows a maximum of 5 dogs in the park at any one given time and only one dog per site. Allocation of sites and/or areas of the park will be based on this. Pets are not permitted in any Cabin/Villa or Ensuite site.

We do not accept pets over peak periods, holiday periods, long weekends and special events

In consideration of the above I accept the courtesy extended by Big4 Forest Glen Resort wherein I am allowed to keep my dog (one dog only) on the site assigned to me. I hereby agree to abide by the following rules, terms and conditions and be bound by them in the event of non adherence to any of these rules.

## **CUSTOMER AND PET INFORMATION AND CONTRACT**

Owner Name (s): \_\_\_\_\_ Dogs Name: \_\_\_\_\_

Breed: \_\_\_\_\_ Size of dog: S/ M/ L Weight: \_\_\_\_\_

Age of your dog: \_\_\_\_\_ Dog Registration Number: \_\_\_\_\_

Has the dog had all required injections and medications? Yes/No



## RULES OF OCCUPANCY WITH YOUR DOG

Please also be aware that failure to adhere to these rules you will be asked to leave the park immediately without refund or recourse (Note: These rules are the BIG4 minimum standards and requirements)

- **The dog must be leashed at all times whilst not in your van or tent or other accommodations.** No exceptions. A leash must be no more than 2 metres in length. This includes no dog 'runs' to be set up .
- **The dog must be supervised at all times and never left unattended** including inside a tent or van or other accommodations.
- **For health and safety reasons dogs are not allowed in any common areas of the park** including: cafe, pool area, games room, camp kitchen, amenities, playground, reception or any public areas.
- **For health and safety reasons dogs must not be washed or cleaned anywhere within the park.** Additionally, any dog related accessories such dog blankets, etc should not be washed or cleaned within the park.
- **Dogs may only be walked in the designated areas of the park.** Dogs are not to be walked around the park, unless exiting the park via the entrance/exit driveway.
- **Dog owners are 100% responsible for picking up and disposing of their dog's or pet's waste,** in a sealed plastic bag and disposed of in rubbish bins.
- **Dog owners are personally responsible, and will be held to be so, for any and all personal injuries and/or property damage or losses** in relation to any actions by or because of their dog and agree to pay for any claims of compensation in relation to the dog's activities.
- **The dog owner must agree that the park owner/manager reserves the right to evict any guests whose dog is deemed noisy, disruptive, and aggressive or the subject of complaints from other guests.** It is the dog owner's responsibility and the dog owner's alone to control and manage their dog. If in the view of the park management this has not happened to an acceptable level the owner and the dog may be evicted from the park, without prior warning, immediately at the manager's discretion.
- **The dog owner must contact Big4 Forest Glen Resort directly in advance of arrival to apply to have their dog accepted into the Park.** Upon arrival it is the managers' discretion as to accept the dog in the park. Upon acceptance by the park manager the **dog owner must then agree to and sign the standard "BIG4 Dog Policy Dog Owner Agreement" document.** It will not be possible under such rules to book with a dog on BIG4.com.au or forestglenresort.com.au.
- **A cash only bond of \$50 will be required upon arrival.** This bond is fully refunded at the end of your stay providing you have adhered to the above rules and leave your site in a habitable state and no time is required by the operators to clean up your dog's wastes and or destruction( eg: filling up holes etc).

I have read, fully understand and agree to all of the terms of this agreement stated above and I agree to indemnify Big4 Forest Glen Resort, its managers, operators and owners and their respective affiliates from all and any liability and/or damage or financial loss suffered as a result of any actions of or because of my dog.

Signature Accepting: \_\_\_\_\_ Agreement: Date: \_\_\_\_\_

**Office Use Only:**

**Security Bond Acceptance:**

Cash Bond Amount \$ \_\_\_\_\_

Credit Card Details on File YES/NO

Sighted Required Documentation YES/NO

Staff Members initials: \_\_\_\_\_

Date checking in \_\_\_\_\_ Site number \_\_\_\_\_

Reservation number: \_\_\_\_\_

**Owner's name and contact number -----**